# Online assessment for the final year medical students during COVID-19 pandemics; the exam quality and students' performance

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Background: Saudi Arabia responded to corona virus (COVID 19) pandemic earlier, the decision of lockdown taken in March 2020, and education and assessment were continued through E-learning since that time. Objectives: We aimed to assess the quality of online MCQs test taken by final medical students after COVID 19 pandemic and to review student's performance in online assessment. Methods: This study was carried out in the college of medicine, King Khalid University, Saudi Arabia, participants were undergraduate final year medical students who completed their four major clinical courses. Item analysis parameters of the online MCQs test were compared with the item analysis parameters of the paper-based tests. Paper-based tests assessed the cohort of students in semester one before COVID 19 pandemic lockdown. The overall student's performance on classical, face to face assessment was compared with the performance on an online assessment. Chisquare test was used P values<0:05 considered as statistically significant. Results: In two courses out of four, the test reliability of online MCQs tests improved significantly compared with paper-based tests. Three courses out of four showed significantly increased average discrimination indices among the online MCQs items. The average difficulty indices of all courses increased significantly in online MCQs tests. We observed that out of a maximum raw score of 100, the mean student's score for online assessment in three courses was significantly higher than that for traditional assessment. Conclusion: we studied the impact of the COVID-19 pandemic on assessment of final year medical students. Online MCQs approved to be more reliable, better discrimination ability, but easier than paper-based examination. The overall student's performance in theoretical and practical assessment was significantly improved in online assessment.

 $\ensuremath{\mathsf{Key}}$  words: COVID 19, online assessment, paper-based assessment, item analysis, MCQs

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#### INTRODUCTION

On December 2019, the World Health Organization (WHO) announced the classification of the Novel Coronavirus (COVID-19) as a worldwide pandemic, since that time, the lockdown policy had been adopted in many countries. The education sector all over the world faced difficulties in running the schools and universities. In order to continue the learning process, major changes in assessment and curriculum have been implemented [1]. Saudi Arabia is one of the first countries that responded to the pandemic, the decision of lockdown taken in March 2020, and education was continued through E-learning since that time. Our medical schools cancelled the clinical teaching to reduce the risk of viral infection to students. The faculty prepared recorded history taking and examination video sessions. Sessions were delivered electronically to the students through the official platform of the university (Blackboard system). Globally, institutions removed written assessments and replaced them with remote online assessments for students [2, 3]. Online tests raise questions of honesty and fairness. Online assessments lakes supervision of students without a guarantee against cheating. Cheating can be in the form of open-book test behaviour, which includes using multiple media for quick searching for answers and increased possibility of students taking the test in small groups. To control some of these practices, e-proctoring systems to monitor students was practiced widely by the universities [4]. Online tests include Multiple-Choice Questions (MCQs), true/ false questions, short answer questions, and matching questions. Among these methods of online assessment, MCQs are the most frequently used tool. Applying Bloom's taxonomy, studies nominate MCQs as the most suitable for the first three cognitive levels of remembering, comprehend, apply, and to some extent, the level of analysis [5, 6]. Researchers recommend the use of online formative and summative multiple-choice tests to support independent and self-directed learning. MCQs improve students' and faculty performance when compared with a paperbased test [7, 8]. However, other studies observed no difference in scores between online tests and paper-based tests [9]. Final year medical students in Saudi Arabia are required to meet

learning objectives set by the Saudi National Commission for parameters were used to assess the quality of the online MCQs Academic Accreditation and Assessment (NCAAA) as graduation tests. Item analysis parameters of the online MCQs test were requirements [10]. This is the first time that our students exposed compared with the item analysis parameters of the paperto summative online assessment instead of face to face assessment. based tests. Paper-based tests assessed the cohort of students Implementation of remote online summative assessments in in semester one before COVID 19 pandemic lockdown. medical curricula necessities development of robust systems to For an MCQ examination, the psychometric parameters used guarantee the fairness of the examinations [11]. The experience for comparison were Kuder- Richardson formula 20 (KR20) of online examinations in Italian University of Catanzaro during reliability coefficient as an estimate of score reliability. KR20 COVID 19 concluded that it was suboptimum in evaluating more than 0.70 is acceptable for medical schools [13]. Computed students in health education [12]. In our institution, the college item difficulty and discrimination indices were reflected in how of medicine, King Khalid University, Abha, Saudi Arabia, since items perform in the objectives of the assessment. Items with the COVID-19 pandemic, E-learning was activated. Recorded difficulty values of more than 0.7 were considered easy items; 0.3lectures, collaborative virtual, and clinical video sessions were the 0.7 range was considered as moderate difficulty, and below 0.3 methods of teaching. At the time of assessment, all assessment was considered as very difficult items [13]. Item discrimination methods were reformed to online assessment, including online values approved the ability of the item to discriminate between MCQs tests and clinical assessments. This study was conducted low and high student performance. Discrimination index above to assess the quality of online MCQs test taken by final medical 0.2 considered satisfactory, negatively discriminating items students after COVID 19 pandemic and to review the overall are items that poor performers answer correctly more than student's performance in online assessment.

#### METHODS

This study was carried out in the college of medicine, King Khalid University, Saudi Arabia, participants were undergraduate final year medical students who completed their four major clinical courses in obstetrics and gynaecology, surgery, medicine, and Pediatrics. The final year of the MBBS program (Level 11 and Data was transformed from excel to SPSS ver.20 software for 12) composed of four major clinical courses. Courses were taught analysis. Continuous variables were mentioned as mean ± in 8 weeks duration for each and considered as a requirement for standard deviation, and qualitative variables were measured graduation. In response to COVID 19 pandemic, our institution by frequency and (%). Chi-square test and t test was used to decided to deliver all courses through the Blackboard system. measure the significant differences among the parameters for the Assessment for final year medical students was conducted electronically through the university Blackboard MCQs tests **RESULTS** system. Assessment methods were online for the theoretical part and Structured Practical Oral Structured Clinical Examination (OSPE) and/or Oral Examination (OSCE) for the clinical assessment. This study aimed to assess the quality of the online MCQs test and compare the student's performance in online assessment (theoretical plus practical) compared to the classical face to face assessment. MCQs tests of single answer type of four Medicine course KR-20 was not significantly different between options format (one correct answer and three distracters) were delivered online into the final year medical students, semester 2, the academic year 2019-2020 (512 students) after COVID 19 pandemic lockdown, the total number of the tests were four (gynaecology, surgery, medicine and Pediatrics) with the total number of 124 items. In order to avoid gathering during indices among the online MCQs items. COVID 19 pandemic, all students received MCQs tests in their devices at home after login to the Blackboard system. Questions were delivered on the screen one by one; students could access the next question, review and modulate the answer to the previous questions. Two minutes per question was used to calculate the total exam duration. Before COVID 19 pandemic lockdown, semester one students in the four courses (512 students) were sat for class-controlled paper-based MCQs paper-based MCQs test items ( $0.33 \pm 0.20$  vs.  $0.64 \pm 0.28$ , tests (231 items). Post-test item analysis were recruited from p-value=0.00001). The average difficulty indices of all courses the assessment office after taking the permission of the vice increased significantly in online MCQs tests compared with dean of academic affairs for research purposes. Item analysis paper-based MCQs tests. Average difficulty indices of medicine

good test performers. Zero discrimination represents the equal performance of poor and good candidates (Champlain 2010) The overall student's performance on classical, face to face assessment was compared with the performance on an online assessment.

## STATISTICS

courses; p values<0:05 were considered as statistically significant.

In two courses out of four, the test reliability of online MCQs tests improved significantly compared with paper-based tests. Online MCQs KR-20 Vs paper-based test for surgery (0.92 Vs 0.72, p-value=0.00001) and Pediatrics course KR-20 (0.83 Vs 0.62, P-value=0.04) respectively (Table 1).

online MCQs tests and paper-based MCQs tests. The obstetrics and gynaecology course was the only course that showed lower reliability of the online MCQs test (0.54) in comparison with paper-based MCQs test (0.75), p-value=0.04. Three courses out of four showed significantly increased average discrimination

Medicine course (0.57 ± 0.29 vs 0.24 ± 0.79, p-value =0.048) surgery course (0.51 ± 0.40 Vs 0.35 ± 0.68, p-value =0.000001) and obstetrics and gynaecology course (0.68  $\pm$  0.39 vs 0.34  $\pm$ 0.73, p-value =0.0049).

Pediatrics course average discrimination indices were reduced significantly in online MCQs test items after comparison with

Tab. 1. Comparison between the		3DCF	tT (n=15)	IMRT		
clinicopathological features of patients		No.	%	No.	%	р
in both groups	Age (years) Mean ± SD	67.8	7 ± 5.42	68.13	0.91	
	Smoking					1
	No	12	80	9	60	
	Yes	3	20	6	40	0.42
	Comorbidity					
	No Comorbidity	5	33.3	8	53.3	
	DM	7	46.7	2	13.3	
	HTN	1	6.7	0	0	
	DM+HTN	2	13.3	2	13.3	0.14
	HTN+IHD	0	0	2	13.3	
	Chronic osteoarthritis	0	0	1	6.7	
	Family history					
	No	15	100	14	93.3	
	Yes	0	0	1	6.7	1
	Previous pelvic surgery					
	No	14	93.3	11	73.3	
	Yes	1	6.7	4	26.7	0.3
	T stage					0.65
	T1c	1	6.7	2	13.3	
	T2b	6	40	5	33.3	
	T2c	6	40	7	46.7	
	T3a	0	0	1	6.7	
	T4	2	13.3	0	0	
	Mean ± SD Initial PSA		9 ± 18.58		± 22.71	0.78
	Gleason score	20.0		20.75		- 0.70
	≤6	0	0	5	33.3	
	7	13	86.6	9	60	0.36
	10-Aug	2	13.3	1	6.7	
	Risk group	_		-		
	Intermediate	7	46.7	6	40	
	High risk	6	40	9	60	0.40
	Very high risk	2	13.3	0	0	
	Total dose Gy Mean ± SD		73.31 ± 2.60	-	3 ± 1.60	0.002

Tab. 2. Gastrointestinal toxicityin studied groups during theperiod of study

Grade of	3DCRT (n=15)								IMRT (n=15)						
Gastrointestinal		0		1		2	-3		0	1	L		2-3		р
Toxicity	No.	%	N	lo.	%	No.	%	No.	%	No.	%	N	о.	%	
During															
Abdominal pain	3	20.0	12	80.0	)	0	0.0	8	53.3	7	46.7	0	0.0	C	0.058
Diarrhea	3	20.0	7	46.7	7	5	33.3	6	40.0	8	53.3	1	6.7	7	0.200
Proctitis	5	33.3	4	26.7	7	6	40.0	10	66.7	2	13.3	3	20.	0	0.296
Rectal hemorrhage	15	100.0	0	0.0		0	0.0	15	100.0	0	0.0	0	0.0	D	_
Rectal pain	5	33.3	4	26.7	7	6	40.0	11	73.3	4	26.7	0	0.0	)	0.016
3 months after															
Abdominal pain	13	86.7	2	13.3	3	0	0.0	12	80.0	3	20.0	0	0.0	)	1.000
Diarrhea	13	86.7	2	13.3	3	0	0.0	11	73.3	4	26.7	0	0.0	)	0.651
Proctitis	8	53.3	7	46.7	7	0	0.0	11	73.3	4	26.7	0	0.0	)	0.256
Rectal hemorrhage	15	100.0	0	0.0		0	0.0	15	100.0	0	0.0	0	0.0	D	-
Rectal pain	10	66.7	5	33.3	3	0	0.0	13	86.7	2	13.3	0	0.0	)	0.390
6 months after															
Abdominal pain	15	100.0	0	0.0		0	0.0	15	100.0	0	0.0	0	0.0	)	-
Diarrhea	15	100.0	0	0.0		0	0.0	15	100.0	0	0.0	0	0.0	)	-
Proctitis	11	73.3	4	26.7	7	0	0.0	15	100.0	0	0.0	0	0.0	C	0.100
Rectal hemorrhage	15	100.0	0	0.0		0	0.0	15	100.0	0	0.0	0	0.0	D	-
Rectal pain	12	80.0	3	20.0	)	0	0.0	14	93.3	1	6.7	0	0.0	)	0.598

 $(0.76 \pm 0.33 \text{ vs } 0.55 \pm 0.24, \text{ p-value}=0.001)$ , pediatrics  $(0.81 \pm \text{ The percentages of questions with good Discrimination index})$ MCQs tests Vs paper based MCQs tests respectively (Table (Table 3). 1). All courses demonstrated increased proportions of easy questions in online MCQs tests. Proportions of easy questions increased from (40% to 78%, p-value=0.0003), (14% to 72%, p-value=0.0001), (32% to 77% p-value=0.0002) and (36% to 90%, p-value=0.0001) in pediatrics, medicine, surgery and Average student's score in online assessment Vs traditional obstetrics and gynaecology respectively (Table 2).

0.25 vs 0.61 ± 0.46, p-value=0.0151), surgery (0.83 ± 0.27 Vs ( $\geq$  0.2) had been decreased significantly in the online MCQs 0.35 ± 0.68, p-value=0.0006) and obstetrics and gynaecology tests of surgery from (65% to 17%, p-value=0.0001) and course  $(0.89 \pm 0.26 \text{ Vs} \ 0.64 \pm 0.27, \text{ p-value}=0.0001)$  for online obstetrics and gynaecology from (61% to 17%, p-value=0.0001)

> We observed that out of a maximum raw score of 100, the mean student's score for online assessment in three courses was significantly higher than that for traditional assessment.

> assessment were (94.10 ± 6.30 vs 74.90 ± 8.40, p-value=0.0001),

Tab. 1. Item analysisof online MCQs testsVs paper-based tests				Paper based MCQs tests										
		Average Discrimination Index		Average Difficulty Index		K-20	Average Discrimi- nation Index		Average Difficulty Index		K-20	P-values for Discrimi- nation Index	P-values for Difficulty	P-values for K-20 reliability
						reliability					reliability			
		Mean	S.D	Mean	S.D		Mean	S.D	Mean	S.D		maex		
	Medicine	0.57	0.29	0.76	0.33	0.76	0.24	0.79	0.55	0.24	0.74	0.0484*	0.001*	0.84
	Pediatrics	0.33	0.2	0.81	0.25	0.83	0.64	0.28	0.61	0.46	0.64	0.0000*1	0.0151*	0.07
	Surgery	0.51	0.4	0.83	0.27	0.94	0.32	0.48	0.35	0.68	0.72	0.000001*	0.0006*	0.01*
	Obstetrics and gynecology	0.68	0.39	0.89	0.26	0.54	0.34	0.73	0.64	0.27	0.75	0.0049*	0.0001*	0.04*
	*S.D Standard D *p-value of <0.0		n					~	^					

Tab. 2. Proportion of difficulty indices of online MCQs tests items Vs paper-based tests	Courses		ty index of pa MCQs tests ite		Difficu	Ity index of or tests items	•	p-values				
	Items	Easy	Moderate	Difficult	Easy	Moderate	Difficult	Easy	Moderate	Difficult		
	Pediatrics	40%	46%	14%	78%	11%	11%	*0.0003	*0.002	0.668		
	Medicine	14%	73%	13%	72%	8%	20%	*0.0001	*0.0001	0.394		
	Surgery	32%	57%	12%	77%	15%	8%	*0.0002	*0.0005	0.5967		
	Obstetrics and Gynecology	36%	58%	6%	90%	0%	10%	*0.0001	*0.0001	0.49		
	*p-value of <0.05											

<b>Tab. 3.</b> Proportions of discrimination indices of online MCQs tests items Vs paper-based tests	Courses	Discrimin of the MC		Discrimin of Online			he items	p-values					
	ltems D	Negative	Zero	0-0.19	0.2 or above	Negative	Zero		0.2 or above	Negative	Zero		0.2 or above
		Discrimi- nation	Values		Good questions	Discrimi- nation	Values	0-0.19	Good Questions	Discrimi- nation	Values	0-0.19	Good Questions
	Pediatrics	7%	28%	3%	62%	16%	2%	22%	60%	0.183	0.0006*	0.006*	0.84
	Medicine	21%	24%	1%	54%	4%	20%	12%	64%	0.049	0.6817	0.012*	0.384
	Surgery	5%	22%	8%	65%	3%	57%	23%	17%	0.689	0.002*	0.06	0.0001*
	Obstetrics and Gynecology	0.06	0.27	0.06	0.61	0.03	0.57	0.23	0.17	0.54	0.006*	0.019*	0.001*
	*P-value of <0.05												

Tab. 4. Average student's score in traditional assessment Vs online assessment	Courses	Traditional (face assessment	•	Online assessment/10	p-value	
		Mean	S.D	Mean	S.D	
	Obstetrics and gynecology	74.9	8.4	94.1	6.3	p<0.0001*
	Pediatrics	80.2	9.4	86.25	7.06	p=0.0004*
	Surgery	84	5.14	73.1	8.6	p<0.0001*
	Medicine	69.19	7.59	82.8	4.71	p<0.0001*
	*p-value of <0.0	5				

(86.25 ± 7.06 vs 80.20 ± 9.40, p-value=0.0004) and (82.80 small group discussion before answering the question. Careful gynaecology, pediatrics and medicine respectively.

Surgery course results reported better student's performance in traditional assessment than online assessment.

The average student's score out of 100 in traditional assessment vs. online assessment was (84.00 ± 5.14 Vs. 73.10 ± 8.60, p-value=0.0001), respectively (Table 4).

### DISCUSSION

Our institution used the Blackboard system for learning and assessment; students and faculty were well trained to use it.

The Blackboard platform is accurate in the scoring of the tests as the computers eliminating the human error; hence, it guarantees the reliability of the online assessments, However Blackboard systems are only applicable for MCQs and/or short-answer questions [14]. Reliability is one of the psychometric parameters of the MCQs test that ensure the consistency of the results. Our data showed significant improvement of reliability in online MCQs tests in comparison to paper-based tests. Two out of the four courses demonstrated this improvement. In consistent with our observations, previously published studies noted the reliability and consistency of student's scores in online tests [14, 15]. Difficulty and discrimination indices are good measures of the quality of MCQs tests. The difficulty and discrimination indices have to be used to achieve a good question banking that for the paper-based test. Online assessment experience in [16]. We observed significantly increased average discrimination indices among three courses of the online MCQs items. However, the proportions of questions with good Discrimination index (≥ tests compared with paper-based tests. Previous Saudi studies 0.2) decreased significantly in the online MCQs tests of surgery and obstetrics and gynecology courses.

This could be explained by the jump in an average difficulty index in these two courses' online tests. Our data showed Average difficulty indices of surgery from 0.35 ± 0.68 in paperbased test to  $0.83 \pm 0.27$  (P-value=0.0006) and obstetrics and gynecology course from  $0.64 \pm 0.27$  in paper-based test to 0.89 ± 0.26 (p-value=0.0001). In consistent with our findings, the We studied the impact of the sudden change in the assessment as Malaysian study reported that the discrimination power of the The current study demonstrated increased proportions of easy duration of the tests was relatively long, which offer a chance of question bank to improve exam quality.

± 4.71 Vs 69.19 ± 7.59, p-value=0.0001) for obstetrics and interpretation of difficulty and discrimination indices is essential to build question bank. In a previous published study, when very difficult and very easy questions were removed, the relationship between difficulty and discrimination indices became linear, the easy questions gained a higher discriminatory value [18].

> Our MCQs composed of one correct answer (the key) and three incorrect distractors; these distractors considered functioning if distracted more than 5% from the right answer.

> A published study in Bahrain stated that the reduction in the number of non-functioning distractors improved the quality of the MCQs test [19]. The function of distractors was not assessed in our study, and this considered a limitation of this study.

> In the present study, we investigated the effect of a change from face to face assessment in theoretical and practical to online assessment on student performance.

> Previous published studies including one study in Saudi Arabia noted that the results of online tests and paper-based tests were not significantly different [20].

> Our observations have shown that the mean scores of virtual education in theoretical tests and OSCE were higher than the traditional education group in three courses, recent Iranian study involving fourth-year dental students of Shiraz University reported similar findings [21]. In consistent with our findings, the mean score for online tests was significantly greater than our institution was encouraging; item analysis of MCQs in this study approved the reliability and discrimination of online concluded that students preferred paper-based tests; a significant proportion of students preferred online examinations in view of automatic results delivery, feedback, and time management. More studies concern perceptions of our faculty and students on this online assessment experience are needed in the future.

### CONCLUSION

a result of the COVID-19 pandemic. Online MCQs approved test item was reduced at the difficulty level above 70% [17]. to be more reliable, better discrimination ability, but easier than paper-based examination. The overall student's performance in questions in online MCQs tests. All courses, similar to our theoretical and practical assessment was significantly improved results, in a previous study, two online MCQs tests noted to in online assessment. The only weakness observed in our data have increased ease of test items. Increased proportions of easy was the increased easy items in the online MCQs test. This might items in our online MCQs tests might be due to cheating event. be attributed to cheating events; we recommend implementing E proctoring system was not used in our exam. Moreover, the e proctoring, minimizing exam time, and randomization and

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